



GSAPP Adobe Creative Cloud Access Welcome Guide

GSAPPIT's campus licensing has been transformed to now allow registered GSAPP student users full access to Adobe's Creative Cloud applications. Here is a quick guide on what to expect and how to request assistance if you have issues with access:

1. You should have received a welcome email from Adobe (sender: **message@adobe.com**) in your Columbia University email inbox. If you do not see the email, please make sure to check your spam folder as it is possible for the email to be sent there. If you cannot find an email anywhere at all, please go to <https://account.adobe.com/> and sign-in using **Step 2**. If you still need further assistance please contact the helpdesk and someone will assist in getting you an account (<https://www.arch.columbia.edu/help>).



gsappit, you now have access to All Apps.

Your administrator at Columbia University has given you access to All Apps. You are now ready to explore, create, and share your best work with Creative Cloud.

To start using your membership, just sign in using your Adobe ID or use this email address to set one up.

[Get Started](#)

With a Creative Cloud plan, you can:

- Instantly access your apps and receive updates on new versions
- Work, save, and access your files anytime, anywhere with Cloud services
- Create wherever inspiration strikes with connected desktop and mobile apps
- Share exceptional content for any screen, in any format
- Collaborate more effectively and maintain version control
- Access hundreds of online tutorials to make the most of your experience

If you have questions about installing the apps on your desktop or mobile device, email your administrator.

[Manage Your Account](#) | [Customer Support](#) | [Forums](#)

You're receiving this email because you were added to the Columbia University organization and granted access to All Apps. If you don't want to be part of this organization, please [click here](#).

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Adobe Inc., 345 Park Ave., San Jose, CA 95110 USA

2. Click on the blue “Get Started” button in the email and it should take you to Adobe’s web page to sign-in to your account. If you did not get email, you can go to <https://account.adobe.com/> **Select *Company* or *School Account* if given the option.**

1

Enter your Official CU email address (**not an alias**) and click **Continue**.

Sign in


New user? [Create an account](#)

Email address

johndoe@example.com

Continue

Or

 Continue with Google

 Continue with Facebook

2

Enter your password and click **Continue**.

Enter your password



COMPANY OR SCHOOL ACCOUNT

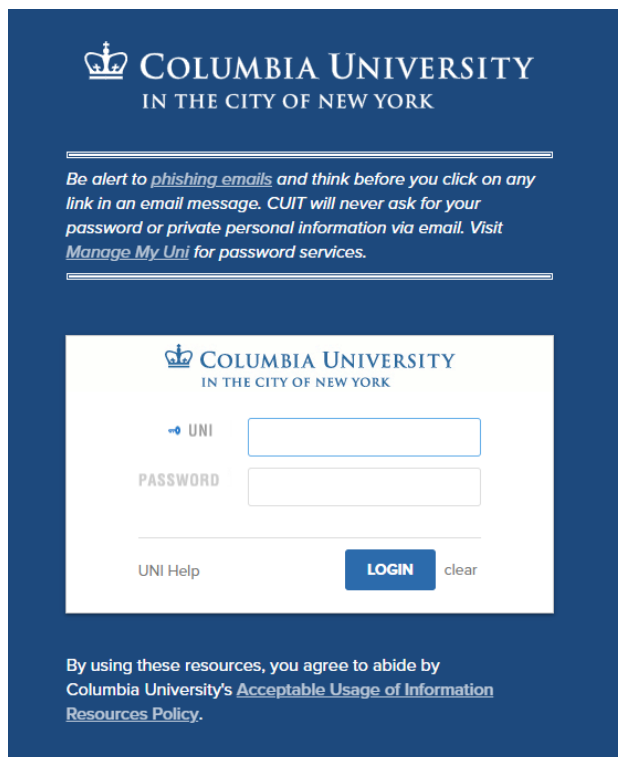
johndoe@example.com


Password

Stay signed in


Continue

3. At the Columbia University login Screen (CAS), enter your CU credentials [UNI & Password] Click **Login** At the Multifactor Authentication (MFA) screen, select your MFA device and authentication method that you prefer. [For information setting up your MFA, please visit <https://cuit.columbia.edu/mfa>



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Be alert to [phishing emails](#) and think before you click on any link in an email message. CUIT will never ask for your password or private personal information via email. Visit [Manage My Uni](#) for password services.

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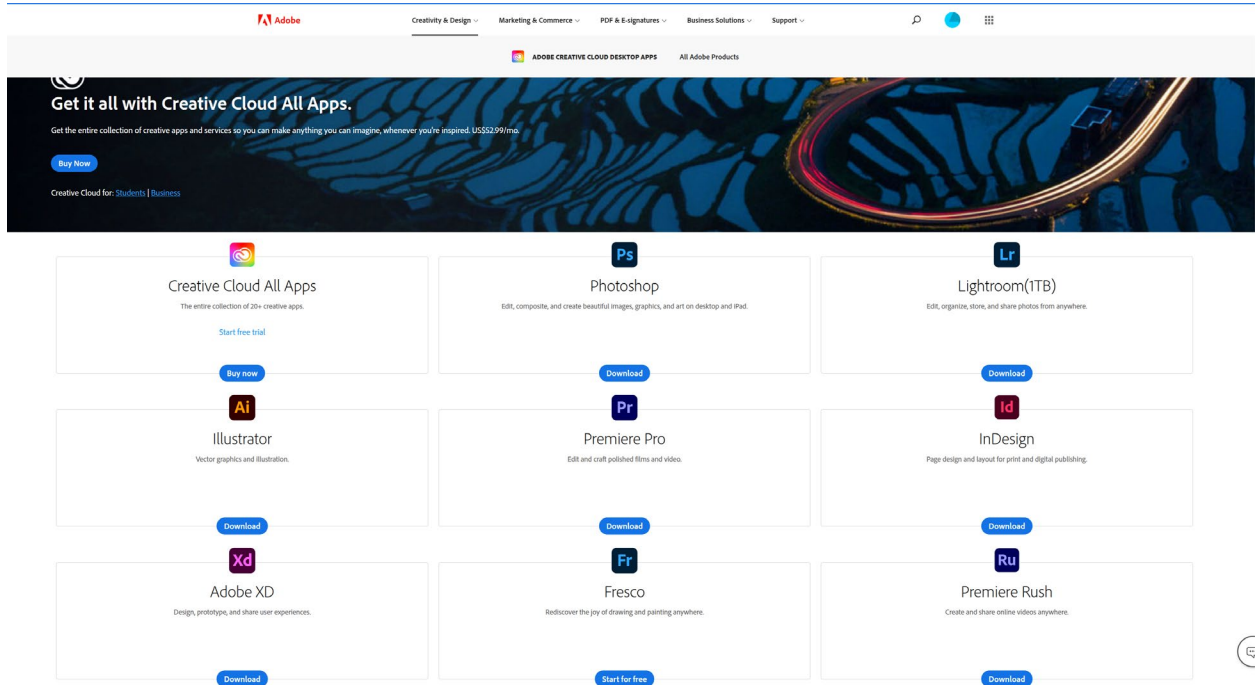
UNI

PASSWORD

[UNI Help](#) [clear](#)

By using these resources, you agree to abide by Columbia University's [Acceptable Usage of Information Resources Policy](#).

4. The next page will log you into the website version of the Creative Cloud desktop. You will see the list of available applications under GSAPP's licensing (indicated with a download button underneath the icon). The creative cloud desktop and all available adobe applications are already installed on GSAPP computers. If you are installing on a personal device, then you should use Adobe's Creative Cloud Desktop application.



Listed below is important information for GSAPP issued Adobe Creative Cloud accounts:

- DO NOT share your account with anyone else. Sharing your account with someone else is the equivalent of giving them your account.
- Adobe Creative Cloud is limited to only 2 devices. GSAPPIT cannot increase this device limit as this is an Adobe restriction for all types of creative cloud accounts. If you would like to use your account on a new device and are at your limit, then you must sign out of the creative cloud desktop application on one of the devices. If you are assigned a studio computer, then you should keep one reservation for it.