



GSAPP Adobe Creative Cloud Access Welcome Guide

GSAPPIT's campus licensing has been transformed to now allow registered GSAPP student users full access to Adobe's Creative Cloud applications. Here is a quick guide on what to expect and how to request assistance if you have issues with access:

1. You should have received a welcome email from Adobe (sender: **message@adobe.com**) in your Columbia University email inbox. If you do not see the email, please make sure to check your spam folder as it is possible for the email to be sent there. If you cannot find an email anywhere at all, please go to <https://account.adobe.com/> and sign-in using **Step 2**. If you still need further assistance please contact the helpdesk and someone will assist in getting you an account (<https://www.arch.columbia.edu/help>).



gsappit, you now have access to All Apps.

Your administrator at Columbia University has given you access to All Apps. You are now ready to explore, create, and share your best work with Creative Cloud.

To start using your membership, just sign in using your Adobe ID or use this email address to set one up.

[Get Started](#)

With a Creative Cloud plan, you can:

- Instantly access your apps and receive updates on new versions
- Work, save, and access your files anytime, anywhere with Cloud services
- Create wherever inspiration strikes with connected desktop and mobile apps
- Share exceptional content for any screen, in any format
- Collaborate more effectively and maintain version control
- Access hundreds of online tutorials to make the most of your experience

If you have questions about installing the apps on your desktop or mobile device, email your administrator.

[Manage Your Account](#) | [Customer Support](#) | [Forums](#)

You're receiving this email because you were added to the Columbia University organization and granted access to All Apps. If you don't want to be part of this organization, please [click here](#).

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2. Click on the blue “Get Started” button in the email and it should take you to Adobe’s web page to sign-in to your account. If you did not get email, you can go to <https://account.adobe.com/>

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Enter your official email address and click **Continue**.

The screenshot shows the Adobe 'Sign in' page. At the top, it says 'Sign in' and 'New user? Create an account'. Below that is a text input field for 'Email address' containing 'johndoe@example.com'. To the right of the input field is a blue 'Continue' button. Below the input field is a horizontal line with the word 'Or' in the center. Underneath the line are two large buttons: 'Continue with Google' (with the Google logo) and 'Continue with Facebook' (with the Facebook logo).

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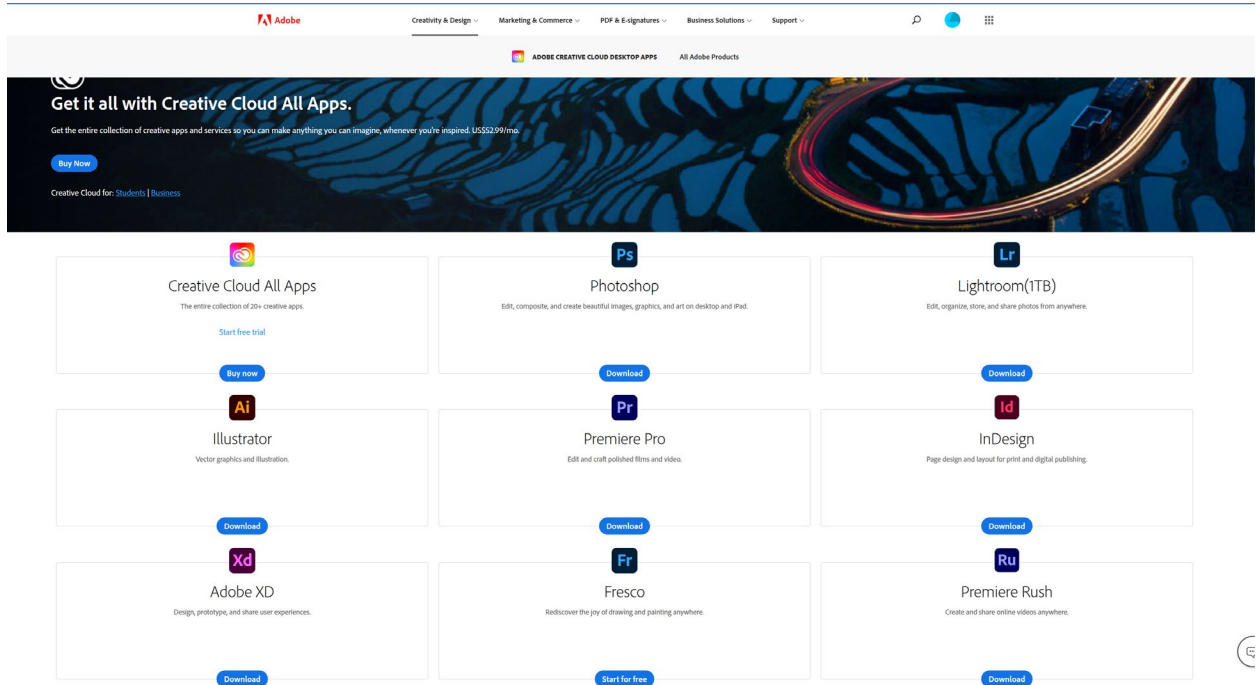
Enter your password and click **Continue**.

The screenshot shows the Adobe 'Enter your password' page. At the top, it says 'Enter your password'. Below that is a circular profile picture placeholder and the text 'COMPANY OR SCHOOL ACCOUNT johndoe@example.com'. Below that is a text input field for 'Password' with a toggle icon on the right. Below the input field is a 'Stay signed in' checkbox and a blue 'Continue' button.

3. An option will appear to allow you to add your mobile phone number as a backup option if you were ever to forget your password or login name. GSAPPIT highly recommends that you input an available mobile number so that you have an alternative option for access just in case you could submit a request for assistance with GSAPPIT.

The screenshot shows the Adobe 'Add a mobile phone number' page. At the top, it says 'Adobe' and 'Add a mobile phone number'. Below that is a mobile phone icon and the text: 'Use this number to access your account in case you ever forget your password or Adobe ID. You may also receive SMS notifications about important account updates like billing issues and security alerts.' Below that is a text input field for a phone number with a dropdown menu showing '+1' and a US flag. Below the input field is a blue 'Continue' button. At the bottom, there is a link 'Not now' and a disclaimer: 'By providing my phone number, I agree to receive text messages from Adobe. Standard messages and data rates apply.'

4. The next page will log you into the website version of the Creative Cloud desktop. You will see the list of available applications under GSAPP's licensing (indicated with a download button underneath the icon). The creative cloud desktop and all available adobe applications are already installed on GSAPP computers. If you are installing on a personal device, then you should use Adobe's Creative Cloud Desktop application.



Listed below is important information for GSAPP issued Adobe Creative Cloud accounts:

- DO NOT share your account with anyone else. Sharing your account with someone else is the equivalent of giving them your account.
- Adobe Creative Cloud is limited to only 2 devices. GSAPPIT cannot increase this device limit as this is an Adobe restriction for all types of creative cloud accounts. If you would like to use your account on a new device and are at your limit, then you must sign out of the creative cloud desktop application on one of the devices. If you are assigned a studio computer, then you should keep one reservation for it.