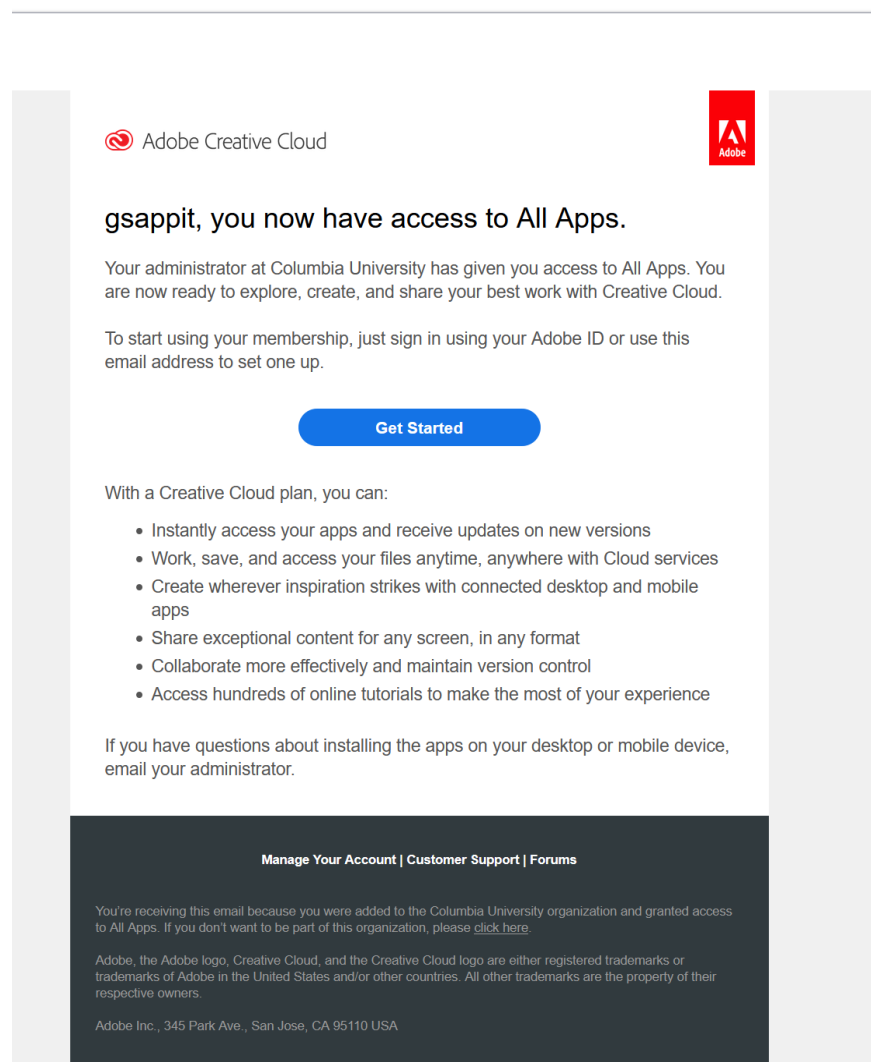


GSAPP Adobe Creative Cloud Access Welcome Guide

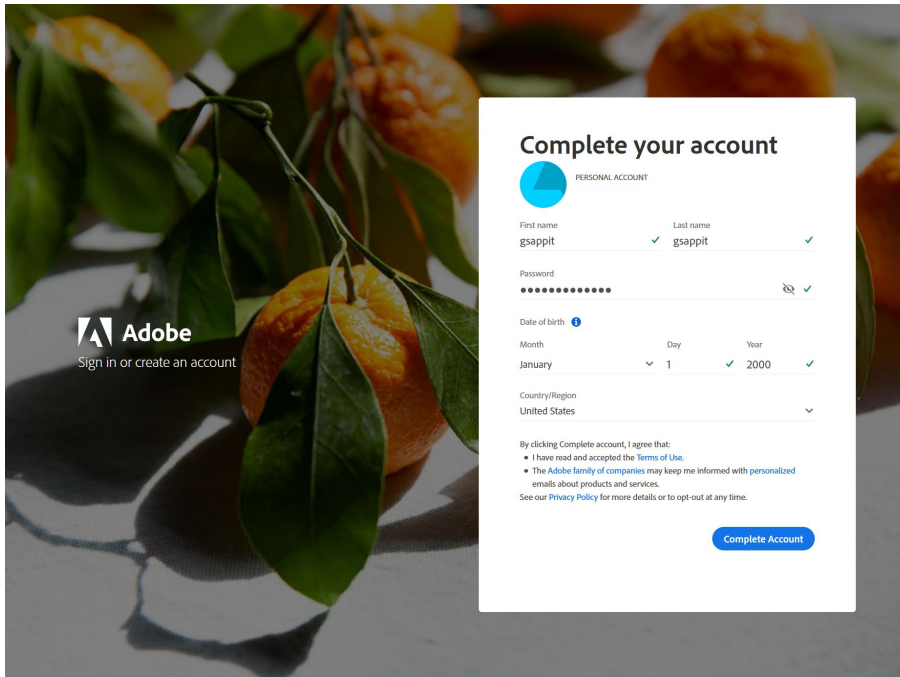
GSAPPIT's campus licensing has been transformed to now allow registered GSAPP student users full access to Adobe's Creative Cloud applications. Here is a quick guide on what to expect and how to request assistance if you have issues with access:

1. You should have received a welcome email from Adobe (sender: **message@adobe.com**) in your Columbia University email inbox. If you do not see the email, please make sure to check your spam folder as it is possible for the email to be sent there. If you cannot find an email anywhere at all, please submit a ticket with the helpdesk and someone will assist in getting you an account (<https://www.arch.columbia.edu/help>).



The screenshot shows an email from Adobe Creative Cloud. At the top left is the Creative Cloud logo and the text "Adobe Creative Cloud". At the top right is the Adobe logo. The main heading reads "gsappit, you now have access to All Apps." Below this, the text states: "Your administrator at Columbia University has given you access to All Apps. You are now ready to explore, create, and share your best work with Creative Cloud." It then says: "To start using your membership, just sign in using your Adobe ID or use this email address to set one up." A blue button labeled "Get Started" is centered below the text. Underneath the button, it says "With a Creative Cloud plan, you can:" followed by a bulleted list of benefits: "Instantly access your apps and receive updates on new versions", "Work, save, and access your files anytime, anywhere with Cloud services", "Create wherever inspiration strikes with connected desktop and mobile apps", "Share exceptional content for any screen, in any format", "Collaborate more effectively and maintain version control", and "Access hundreds of online tutorials to make the most of your experience". Below the list, it says: "If you have questions about installing the apps on your desktop or mobile device, email your administrator." At the bottom of the email, there is a dark grey footer with the text "Manage Your Account | Customer Support | Forums". Below that, in smaller text, it says: "You're receiving this email because you were added to the Columbia University organization and granted access to All Apps. If you don't want to be part of this organization, please [click here](#)." At the very bottom, it says: "Adobe, the Adobe logo, Creative Cloud, and the Creative Cloud logo are either registered trademarks or trademarks of Adobe in the United States and/or other countries. All other trademarks are the property of their respective owners." and "Adobe Inc., 345 Park Ave., San Jose, CA 95110 USA".

2. Click on the blue “Get Started” button in the email and it should take you to Adobe’s web page to finish setting up your account. Fill out all information and then click on the blue “Complete Account” button.



Complete your account

PERSONAL ACCOUNT

First name: gsappit ✓ Last name: gsappit ✓

Password: ●●●●●●●● ✓

Date of birth: **Month:** January **Day:** 1 **Year:** 2000 ✓

Country/Region: United States ✓

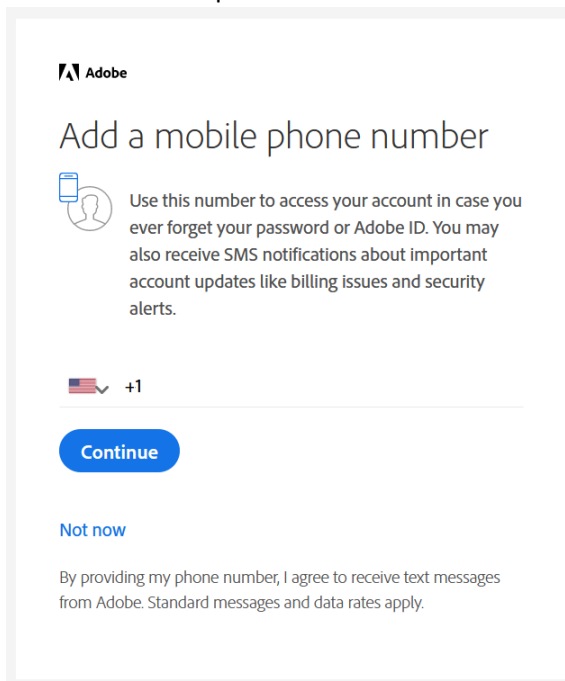
By clicking Complete account, I agree that:

- I have read and accepted the [Terms of Use](#).
- The Adobe family of companies may keep me informed with personalized emails about products and services.

See our [Privacy Policy](#) for more details or to opt-out at any time.

Complete Account

3. An option will appear to allow you to add your mobile phone number as a backup option if you were ever to forget your password or login name. GSAPPIT highly recommends that you input an available mobile number so that you have an alternative option for access just in case you could submit a request for assistance with GSAPPIT.



Adobe

Add a mobile phone number

Use this number to access your account in case you ever forget your password or Adobe ID. You may also receive SMS notifications about important account updates like billing issues and security alerts.

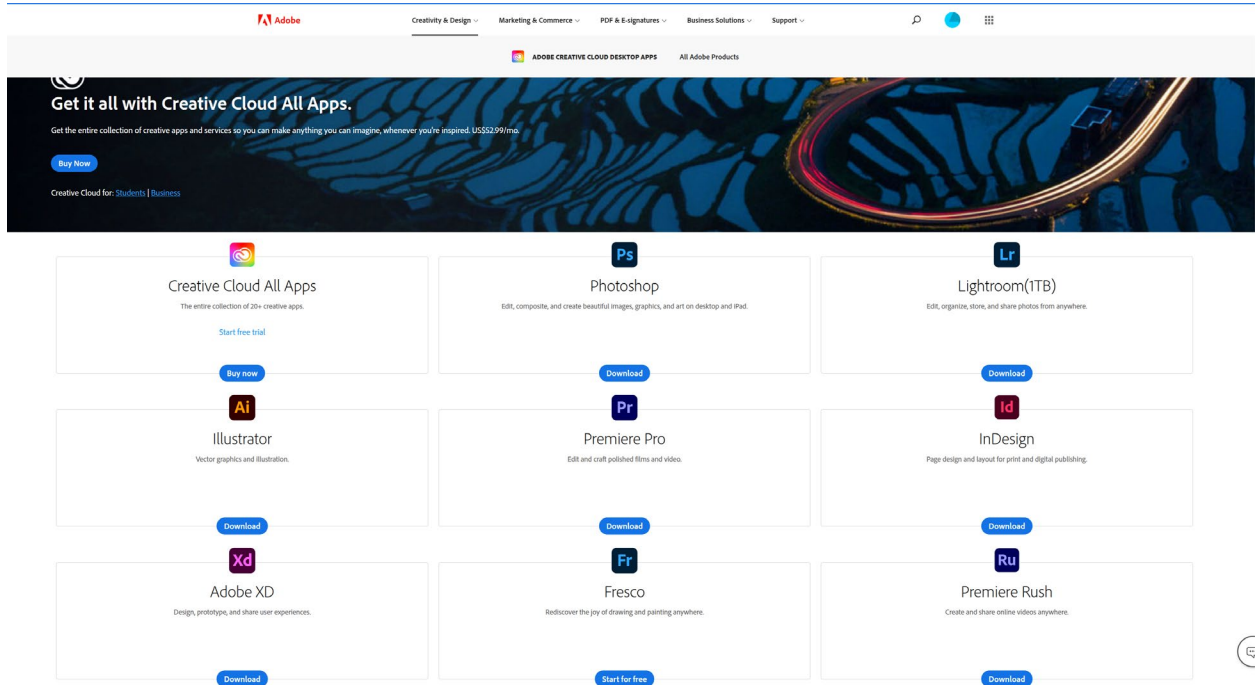
+1

Continue

[Not now](#)

By providing my phone number, I agree to receive text messages from Adobe. Standard messages and data rates apply.

4. The next page will log you into the website version of the Creative Cloud desktop. You will see the list of available applications under GSAPP's licensing (indicated with a download button underneath the icon). The creative cloud desktop and all available adobe applications are already installed on GSAPP computers. If you are installing on a personal device, then you should use Adobe's Creative Cloud Desktop application.



Listed below is important information for GSAPP issued Adobe Creative Cloud accounts:

- DO NOT share your account with anyone else. Sharing your account with someone else is the equivalent of giving them your account.
- Adobe Creative Cloud is limited to only 2 devices. GSAPPIT cannot increase this device limit as this is an Adobe restriction for all types of creative cloud accounts. If you would like to use your account on a new device and are at your limit, then you must sign out of the creative cloud desktop application on one of the devices. If you are assigned a studio computer, then you should keep one reservation for it.