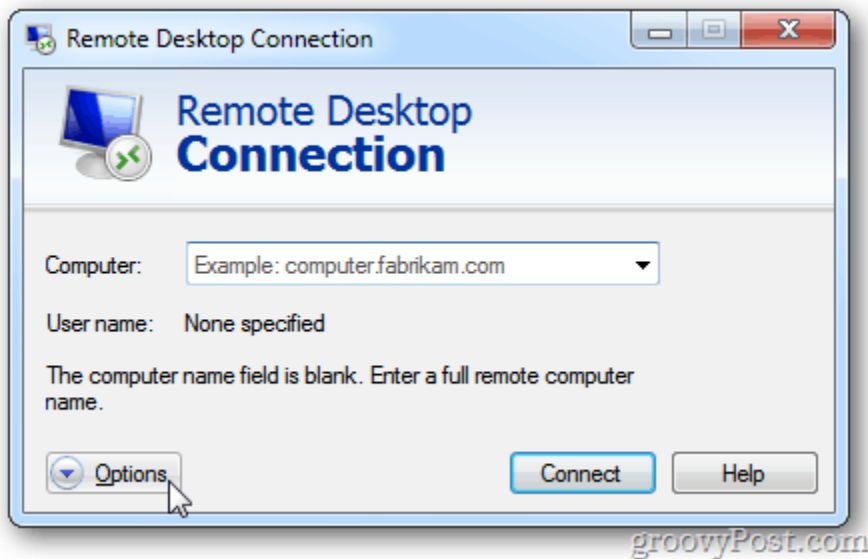


If the user is experiencing RDP lag or freezing of display items under slower network connection, please try the following options for better experience:

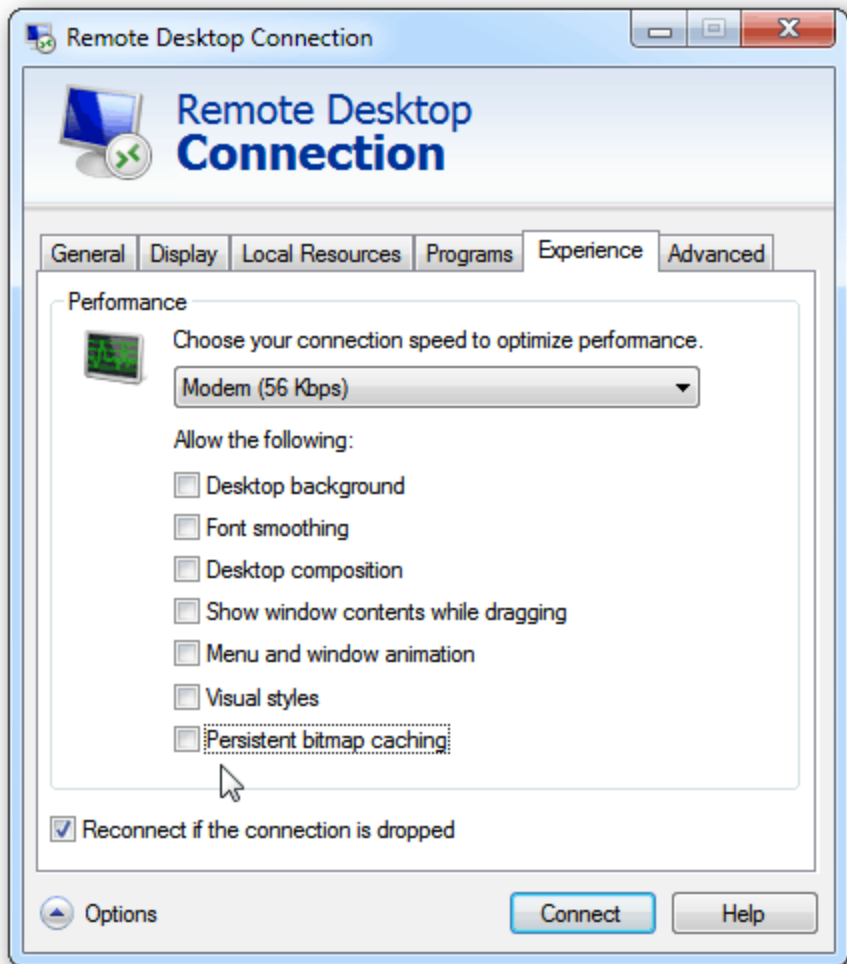
### Option 1 -

After you have Remote Desktop enabled. Start a new RDP session and click Options.

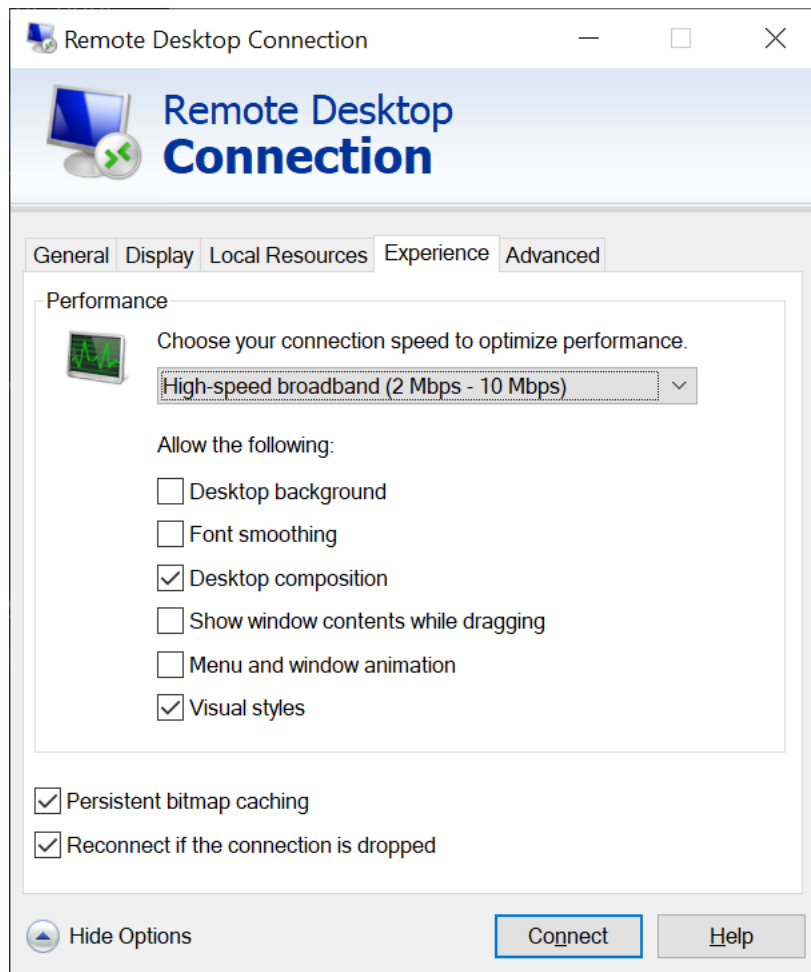


Now click the Experience tab.

- **For slower networks:** Uncheck all of the settings to optimize performance. Or simply select Modem (56 Kbps) from the dropdown menu.



- **For low-to-moderate networks:** Select High-Speed broadband (2 Mbps - 10 Mbps) from the dropdown menu.



## **Option 2 -**

Next, click the Display tab. Slide the Display Configuration to a smaller size. Under Colors, select High Color (16 bit).

