

Terms and Conditions



Introduction

To help you get the best out of your membership of Warrington Sports Club (the “Club” or “WSC”) and to understand your responsibilities to us and our responsibilities to you, please read these terms and conditions. If you have any questions, please contact the Membership Secretary or any of the Club officials who will direct you to the correct individual to reply to your query.

These terms and conditions apply to all our Members and their guests. They are necessary to make sure we have an enjoyable and safe environment for you, your guests and our other Members using the Club. These terms and conditions apply at all times and take priority over anything else you may have been told.

Terms and Conditions of Membership

1. Membership

Membership of Warrington Sports Club is subject to these Terms and Conditions that may be amended from time to time. You become a Member of the Club when you complete and sign the Membership Application Form, pay the appropriate subscription and the Club issues you with a Membership Card. WSC reserves the right to reject any application for Membership. For applicants under the age of 16, a parent or guardian must also sign the Membership Form.

Membership is payable in advance for 12 months and runs from 1st April or 1st September of each year. Where Membership is paid in installments, Membership will immediately lapse if any payment is not made by the due date. Dependent on when the Membership application is made, the Club may at its sole discretion allow a part year Membership to bring the renewal date in line with 1st April or 1st September dates.

From time to time we will need to contact you about your Membership, so it is important you let us know if your address, contact phone number or email address changes.

Where Membership is linked to other Memberships, for example families, the lead Member is responsible for the payment of the appropriate subscriptions and will be the principle point of contact for all linked Memberships. The lead Member is deemed to have the authority to act on behalf of all the linked Members.

Membership may be renewed on-line or by submitting a new Membership Application Form. Membership may be renewed without completing a new Membership Application Form (or equivalent) provided the personal details remain unchanged. If you fail to renew your Membership by the due date, your membership will lapse, and you will not be entitled to use the facilities of WSC.

2. Use of Facilities

You are entitled to use the facilities available under your category of Membership. This includes the buildings and the grounds. Details about the range of sports available and when you can play them are on the Membership Application Form, which may change from time to time. All Members can use the social facilities at the Club, subject to availability.

Members may invite guests to use the Club facilities subject to the limitations set out in the Rules of the Club and, where necessary, subject to the payment of the appropriate guest fee.

These Rules do not apply if the guests are attending an event or function open to non-members. Visiting teams (and their supporters) are also not subject to these Rules by virtue of their sport affiliation and reciprocal arrangements but must comply with the Code of Conduct.

You must book a court to use the squash courts, paying the appropriate fee. You must not book a court for someone else who is not a member, nor allow your name to be used as an opponent when not playing yourself.

You can only play sport at WSC (or represent the Club in one of its sports when playing away from WSC) if you are a Member of the Club. Each category of membership may have certain restrictions, which only apply to that category of membership, for example a single sport, multi-sport, certain age categories, peak or off-peak times, etc. We treat Bank Holidays as off-peak times. If you are unsure about these restrictions when you join or when you change your category of membership, the Membership Secretary can advise you. You can also get details from our website.

Not all membership categories may be available at all clubs at all times. We may choose to stop providing certain categories. If this is the case and you are a new member or an existing member, you will not be able to take advantage of these categories unless they become available.

3. Membership Cards

On becoming a Member of WSC, you will be issued with a Membership Card. Valid Membership Cards will operate the door control system (when fitted) to permit access to the Club building and must be shown to Club officials when requested at other times.

We may refuse to allow you to enter a Club if you do not have your Membership Card. If your card stops working, we will replace it free of charge. However, for lost cards, there is a replacement fee.

Your membership is personal to you, and you cannot transfer it to another person. You must not lend your Membership Card to another person. To protect all our Members, we may ask to see another form of identification (besides your Membership Card) before we allow you into the Club. If another person uses your Membership Card, we reserve the right to end your Membership.

Use your Membership Card at the bar entitles Members to discounted prices and, at some future date may act as a pre-paid charge card for certain things you buy and for certain services you use at your Club. On ceasing to be a Member of WSC, you should return your Membership Card to the Membership Secretary and any pre-payment amounts will be returned to you.

4. Playing your Sports

For your safety, when using the sporting facilities, you must wear appropriate footwear for the playing surface (for example, non-marking smooth-soled shoes on squash courts) and, where applicable, use the correct safety equipment. To make sure you get the most from the activity that you do at the Club in the safest possible way, you should always make sure that you warm up properly and take time to cool down after your activity.

If you have concerns about your physical condition, you must not do strenuous physical activities without first getting medical advice. You should not take part in any physical activity that you may not be fit for.

You are responsible for monitoring your own physical condition. If you suffer any unusual symptoms, you must immediately stop the activity and seek help from any other Member or member of staff at the Club. You should familiarise yourself with the locations of the defibrillators and first aid equipment, and how to use them. Whilst there are qualified first aiders among the staff and Members, we do not undertake to provide medical assistance at any time at the Club.

Only qualified coaches are permitted to coach any sport at the Club. If you engage a coach, then this is a private arrangement between you and the coach. The coaches have a duty to maintain any necessary insurance for such activity, often under the

umbrella of the sporting body. For the avoidance of doubt, WSC is not responsible for checking that the coaches are qualified, the standard of the coaching received or any liability arising from such coaching activity.

5. Conduct

All Members and their guests are subject to the Club Rules and the Code of Conduct, copies of which are available from the Club Secretary.

While you are at the Club, we expect you to behave appropriately, respectfully and politely, and dress appropriately at all times (for example, by not wearing dirty or sweaty clothes in the social areas of the Club). We can prevent you from entering the Club or ask you to leave if we think that your behaviour or appearance is not suitable.

Any unacceptable behaviour, whether towards any Club staff or other Members, will be subject to disciplinary action in accordance with the Club Rules. Members and guests shall treat equipment and the facilities with respect and a Member or guest who willfully, or negligently, causes damage to Club property shall pay for the damage to be repaired.

We welcome children to the Clubs but they must behave reasonably. Children aged 11 or under must be supervised at all times by a member over the age of 18, including in any sport area. However, this does not apply if they are attending an activity that we have organised at the Club that parents and guardians do not need to go to. Children must not put themselves or other people in danger or prevent other Members from enjoying the Club or its facilities. If your child is behaving unreasonably, we have the right to speak to you or the child about this. If your child continues to behave unreasonably, whether on one visit to the Club or over a number of visits to the Club, we have the right to refuse the child entry to the Club.

The Club's normal hours of operation and the hours in which any facilities within the Club are available to Members are obtainable from the Club upon request. The Management however, reserves the right to temporarily close any certain area of the Club from time to time without notice for the purpose of cleaning, decorating, repairs, or for special functions, or holidays.

Only food and drink bought in the Club can be eaten in the social areas of the Club. The Club buildings and the balcony are non-smoking areas including e-cigarettes.

6. Photographs and videos

You may take photographs and video recordings in the Club (both buildings and grounds) for your own personal use provided that you keep to the rules below. If you

intend to use your images for commercial purposes, then you must first seek Club's permission in writing.

It must be obvious to people who appear in your photographs or videos that you are photographing or filming them so that they have the option not to appear in your images. You must not take photographs or videos of any children under 16 (other than your own) unless you have express permission to do so, preferably in writing.

You must only take photographs or video recordings in the public areas and not, for example in changing rooms.

If another Member is unhappy that you are photographing or filming them and makes a complaint to us, we may ask you to show us any images that you have taken in the Club and to delete them if appropriate. If a member of staff asks you to stop filming or taking photographs you must do so.

7. General health and safety

As your safety is our main priority, we do not allow crockery or glasses outside the Club buildings unless we have organised the event, such as in a marquee. We provide plastic glasses so that you can enjoy the patio areas.

We do not allow pets (except for registered working assistance dogs) in the Club house.

To protect the safety of all Members and guests, you must pay particular attention to all signs relating to health and safety in Clubs. If you do not understand a notice or sign please ask a staff member.

Fire exits are clearly marked throughout the club. If there is a fire or if you hear the fire alarm, you should make your way out of the Club through the nearest possible exit to the advertised assembly point in the car park.

If you suffer an accident or injury on our premises, you must report it and the circumstances under which it happened immediately to the staff member on duty.

You should not use the Club if you have an infectious illness or condition.

8. Complaints

We want our Members to be satisfied with the Club and the facilities we provide, but we are realistic enough to know that things don't go according to plan all the time. If you or your guests have a complaint, we want to know about it so that we may fully investigate it and sort the matter out.

If you have a complaint, you should first tell a member of staff at the Club. If you are not satisfied with their response, you should contact the Club Manager. If you are still not satisfied, you should contact a member of the General Committee.

9. Liability

We do not accept liability for damage or loss to your property or a guest's property that may happen on the premises or within the grounds of the Club other than the liability that arises from our negligence or our failure to take reasonable care.

We do not accept liability for the injury or death of any Member, child or guest that may happen on the premises or within the grounds of the Club, other than the liability that arises from our negligence or our failure to take reasonable care.

Nothing in these terms and conditions is meant to limit any rights you might have as a consumer.

10. Data protection

We keep personal data in accordance with the Data Protection Act 2018 and the General Data Protection Rules retained from EU law. We will deal with all information we hold about you in line with our Privacy Notice which is published on the Club website. If you want to know what information we hold about you, or you want us to correct any information we hold about you, the appropriate procedures are set out in our Privacy Notice. WSC is only responsible for the data it holds and not data collected by the individual sports themselves and operate under various guises; namely, Warrington Cricket Club, Warrington Hockey Club, Warrington Archers, Warrington Rugby Union Football Club and the like.

11. Car park

You are only entitled to use the club car park while you are using the Club facilities. If you do not have a disabled badge you must not park in the space reserved for disabled badge holders. We do not guarantee that car parking is available at the Club.

You park in the car park (or overflow car park when in use) at your own risk. We do not accept liability for any loss or damage to your car, or personal belongings in it, while you are parked in our car park.